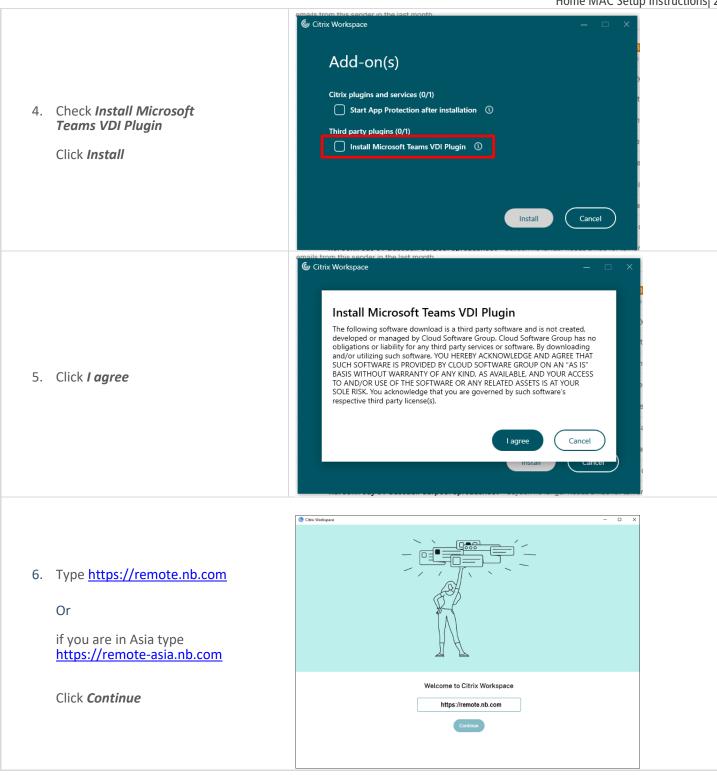
Step 2: Citrix Workspace Home Mac Installation Instructions

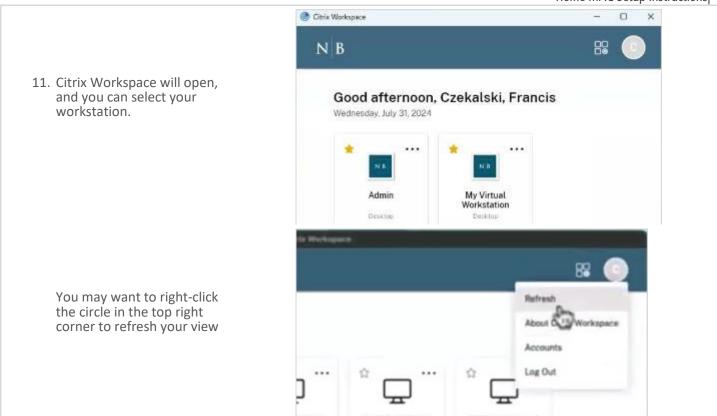


STEP 2: ON YOUR HOME MAC
Download and Install Citrix Workspace

Citrix Workspace Welcome to Citrix Workspace app 1. Click the following link to Download then Install the Citrix Workspace App: Citrix Workspace app gives you secure and unified access to all your apps and desktops with the Workspace for MAC convenience and freedom you need to get your work done. Click Continue Continue Cancel Citrix Workspace CITRIX LICENSE AGREEMENT Use of this component is subject to the Citrix license or terms of service covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such Citrix product(s) and/or service(s). 3. Check I agree CTX_code EP_T_A10352779 Click Continue ☐ I agree Cancel



NEUBERGER BERMAN 7. Enter your UPN address in the Sign in format of username@nb.com username@nb.com × (NOT your full email, for example, jsmith@nb.com). Can't access your account? Click Next. Next NEUBERGER BERMAN NEUBERGER BERMAN 8. Instead of entering your Choose a way to sign in Enter password password select: Other ways Approve a request on my Microsoft Authenticator app Before accessing sensitive info, your organization needs you to sign in again. to Sign in. ••• Use my password Then select: Approve a request on my authenticator Use a certificate or smart card app. Back Neuberger Berman spillodinb.com NEUBERGER BERMAN 9. Approve the sign-in request: spillo@nb.com App Microsoft Teams Approve sign in request Open the Microsoft Location VT, United States Authenticator App on your Open your Authenticator app, and enter the number shown to sign in. mobile device Manche .Schenectady **→** 40 **Enter the number** shown on your computer screen → Yes No numbers in your app? Make sure to upgrade to Tap **Yes** the latest version. No, it's not me I can't see the number NEUBERGER BERMAN spillo@nb.com Stay signed in? 10. Select **Yes** to stay signed in. Do this to reduce the number of times you are asked to sign in. Don't show this again No



This completes the one-time setup process.

THE NEXT TIME YOU LOG IN TO REMOTE ACCESS *Open the Citrix app*



Then follow the number-matching prompts to sign in – you will not need to enter your password