

Step 2: Citrix Workspace Home Mac Installation Instructions



STEP 2: ON YOUR HOME MAC Download and Install Citrix Workspace

1. Click the following link to Download then Install the Citrix Workspace App:

[Workspace for MAC](#)

2. Click **Continue**



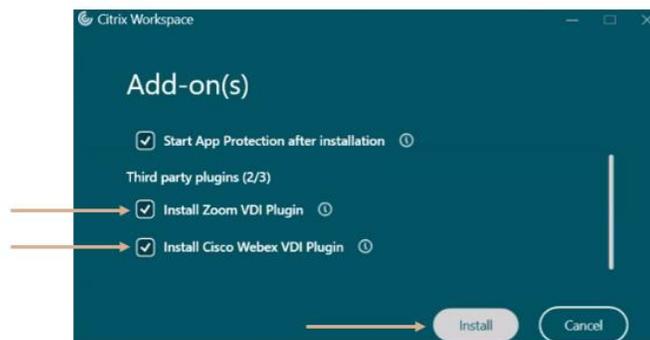
3. Check **I agree**

Click **Continue**

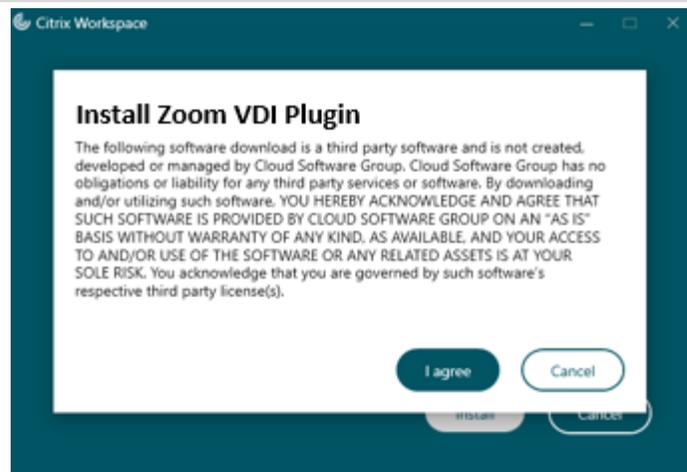


4. Check **Install Zoom VDI Plugin** and **Install Webex VDI Plugin**

Click **Install**



5. Click *I agree*



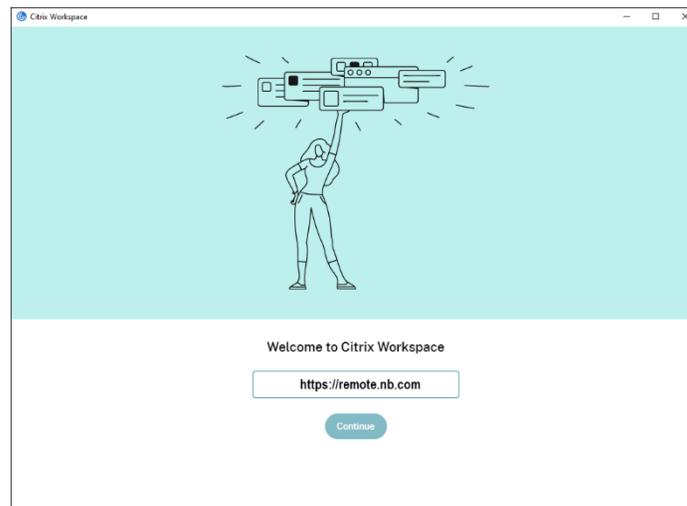
6. Type <https://remote.nb.com>

Or

if you are in Asia type

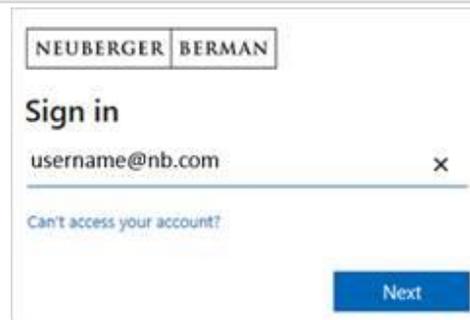
<https://remote-asia.nb.com>

Click *Continue*

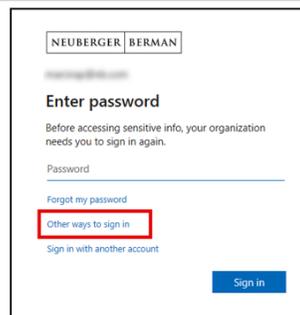


7. Enter your UPN address in the format of *username@nb.com*
- (NOT your full email, for example, jsmith@nb.com).

Click *Next*.

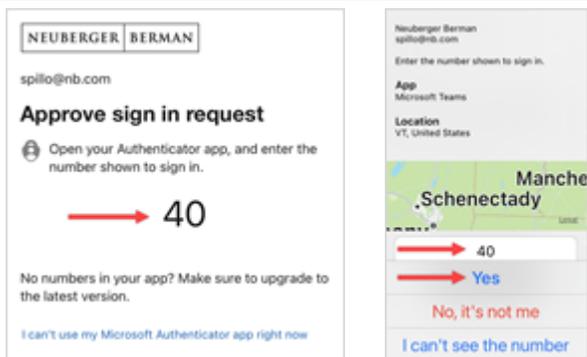


8. Instead of entering your password select: ***Other ways to Sign in.***
- Then select: ***Approve a request on my authenticator app.***



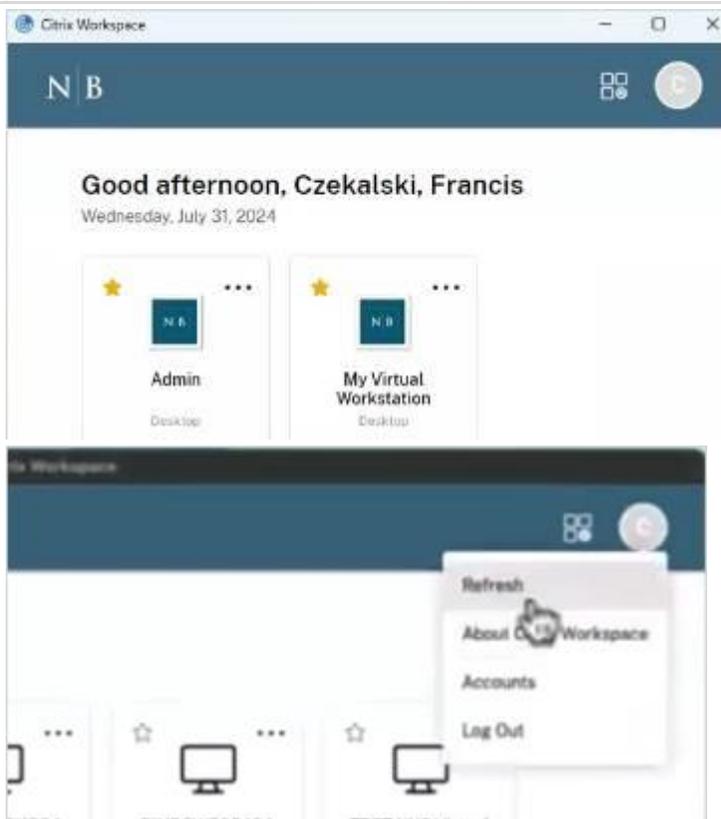
9. Approve the sign-in request:

- **Open the Microsoft Authenticator App** on your mobile device
- **Enter the number** shown on your computer screen
- Tap **Yes**

10. Select **Yes** to stay signed in.

11. Citrix Workspace will open, and you can select your workstation.

You may want to right-click the circle in the top right corner to refresh your view



This completes the one-time setup process.

THE NEXT TIME YOU LOG IN TO REMOTE ACCESS *Open the Citrix app* 

Then follow the number-matching prompts to sign in – *you will not need to enter your password*