

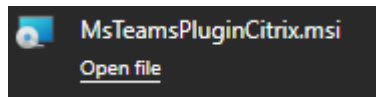
Teams Plugin Installation Instructions for Windows



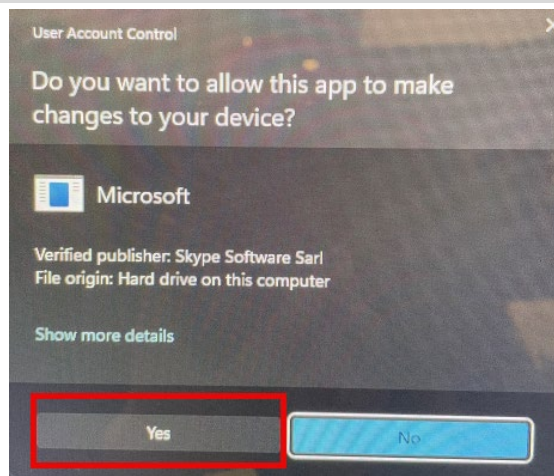
ON YOUR HOME PC

Download and Install the Teams Plugin

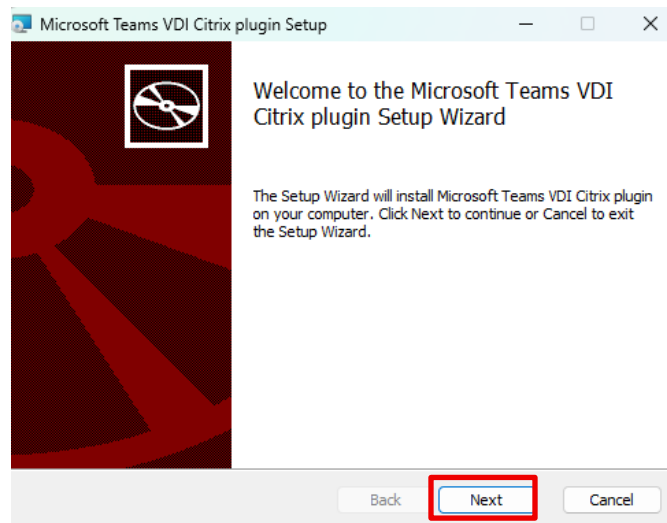
1. From your HOME computer, **disconnect and exit from your Citrix session.**
2. Click the following link to Download then Install the Teams Plugin:
aka.ms/plugin_x64
3. Click ***Open file*** from your downloads



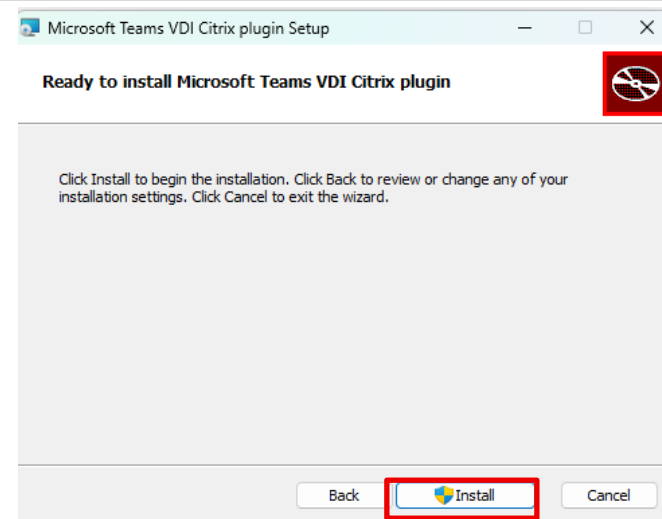
4. Select ***Yes***



5. Click **Next**



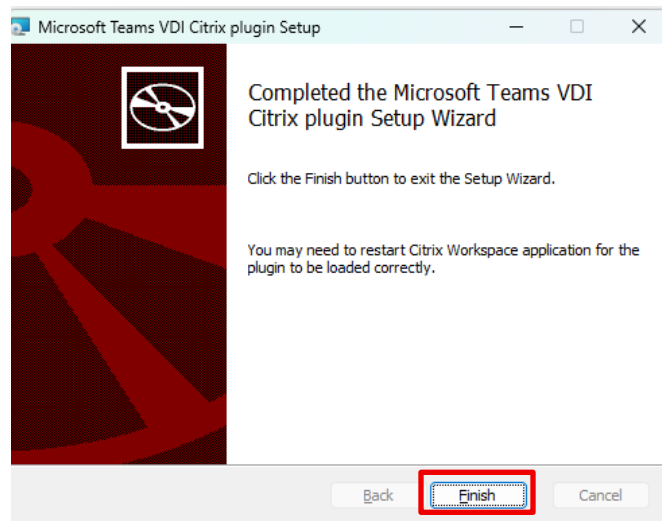
6. Click **Install**



7. You will see the installation running.

Click **Finish**.

Important: On first use, please select **Yes** when prompted to allow access to your camera, microphone, and/or location.



Error Instructions

If you encounter this issue, download and install the following plugin instead:
<https://aka.ms/plugin>

OR

Install the latest version of Citrix Workspace which includes the Teams plugin
<https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>

